

Wool Punches - Troubleshooting

1. Punches must be used on a really hard and stable surface.
2. Incomplete or partial circles occur when the weight is not distributed over the surface of the punch equally.
To resolve this, move your hand as far to the base of the punch as possible. This forces you to distribute equal weight over the cutting surface of the punch.
3. The amount of times you need to strike the punch will depend on two things - your strength and the weight of the mallet.
4. A rawhide or synthetic (plastic/nylon) weighted mallet between 16-24oz is recommended.
5. Here at Sue Spargo's, we use this mallet <http://www.mscdirect.com/product/details/09283797>.
6. All sales are final on wool punches. If you believe your punch is faulty, please see and follow our [exchange policy](#). We will test your punch once we receive it and if found to be faulty a replacement punch will be sent.

If the punch is found to be in working order, it will be returned to you plus shipping.